Quick start guide

10-inch APPC – R23 Series

PRO DVX | ALWAYS ON

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Quick start guide

This package contains:

10-inch APPC – R23 Series

Quick start guide; Battery information
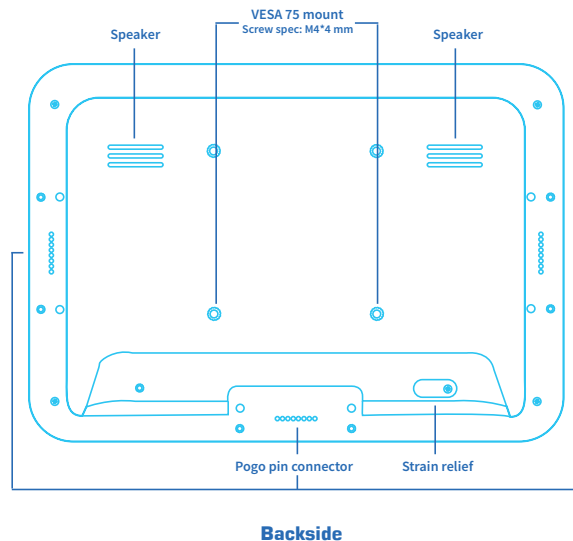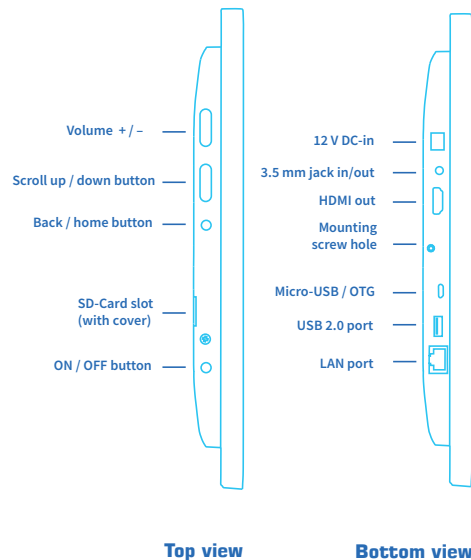

Android OS (preinstalled)

Recommended but not included

*Please note that it is prefered not to use power tools to attach the device to the mount or stand.

How to start:

Step 1: Take contents out of the box, make sure all components are present.

Step 2: Install wall/glass mount or desk stand, check designated mount/stand manual for instructions. We strongly advise to use a manual screwdriver instead of power tools due to the risk of causing damage to the device.

Step 3: Connect to power via PoE+ or power adapter (optional accessory).

Step 4: Connect to Internet through LAN or Wi-Fi.

Step 5: Configure the ProDVX device for your production environment.

Top view

- Volume + / –
- Scroll up / down button
- Back / home button
- SD-Card slot (with cover)
- ON / OFF button

Bottom view

- 12 V DC-in
- 3.5 mm jack in/out
- HDMI out
- Mounting screw hole
- Micro-USB / OTG
- USB 2.0 port
- LAN port

Backside

- Speaker
- VESA 75 mount — Screw spec: M4*4 mm
- Speaker
- Pogo pin connector
- Strain relief

⚠ **NOTE:** To ensure optimal performance and prevent overheating, mount the ProDVX device on a wall or surface in landscape or portrait mode. Operating it flat on a horizontal surface can cause heat entrapment, leading to overheating, malfunction, and potential physical damage.

Start and configuring the ProDVX device

Step 1: Power On
Power on the device by connecting either: PoE+ cable, or Power adapter

Step 2: Initial Configuration
Choose one of the following configuration methods:

A — Skip wizard
B — Network setup
C — Upload Configuration
D — Start

A. Skip Wizard
- All configuration elements and additional features will remain in their disabled/default state.

B. Network Setup
- Configure Network connection from the start.
- Note: Ethernet connection must be disabled to use Wi-Fi.

C. Upload Configuration
- Upload a pre-defined configuration in JSON format.

D. Start Wizard
- Proceed through the wizard to configure ProDVX features.
- Set screen sleep interval, or Default for automatic sleep after 30 minutes of inactivity (EcoDesign).

Step 3: Apply Configuration
- Once configuration is complete, the device will automatically reboot to apply changes.

Step 4: Additional Setup (if applicable)
- Configure **IEEE 802.1X** for LAN or Wi-Fi connection.
- Install and configure preferred applications.

PM PROMGR — Remote Device Management tools with "Kiosk" functionality

PA PRODVX API — Provides secure and unified access to specific features of ProDVX devices.

Optional accessories※

- **Barcode scanner**
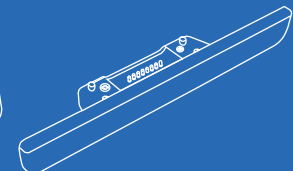- **NFC module***
- **Camera**
- **RGB LED bar***
- **DC power adapter + plugs for EU, UK & US**

*Contact your sales representative for accessory applicability.

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